

**To:** Kathy Rogers  
Kamanzi Kalisa

**From:** Gail Whitehead

**Date:** November 9, 2006

**Subject:** Camden County VVPAT Pilot Program  
November 7, 2006

First of all, let me commend the poll officials at the Woodbine City Hall Precinct. These women worked very well together to conduct the election. They are very conscientious about following procedures and are eager to help the voter in any way possible to insure they are able to properly cast their vote.

Observations at the Poll:

Camden County requires their workers to be at their precinct no later than 5:45 am. The Poll Manager and three of her workers were at this precinct at 5:35. The other two arrived shortly after. They immediately started to work getting the supplies out of their box and locating all the items they needed to get started. Once they were all sworn in, they all got started on their assigned jobs. Three ladies began opening the TSX units and attaching the printers. They took their time and followed the instructions for the opening procedures. All units were up and ready for voters by 6:45am. Everything was ready to process the first voter at 7:00 am.

There was lots of information to distribute to each voter. At first, they had the small instruction cards and the yellow notice of the public hearing on the table with the certificates for each voter to pick up. After the first few voters started through the line, they discovered that they were not picking up the information, so they changed the process. The poll official who created the voter access cards handed each voter an instruction card for the TSX unit. As she handed it to the voter, she told them that these units were slightly different than the ones they were accustomed to voting on and asked them to read over the instructions while they were waiting. Most of the voters either did not look at them or just slightly glanced at the card. The first voters would approach the unit and turn to look at the officials to ask how to insert the card. After this occurred several times, the official who was directing them to the unit began giving general instructions to those standing in front of her regarding the insertion of the card and the process to follow when asked to print the page. While this helped, there were still many who would look back at her to ask what to do. As with any new piece of equipment, there was quite a bit of confusion.

The gray cover for the printer area did not stay opened very easily. We were constantly reopening these covers throughout the day. Many times as the voter reached to insert the VAC, their arm or sleeve would catch the cover and it would fall down. Most of them did not open it. The poll watcher in this precinct was quite concerned about this, so the officials made a great effort to open them between voters and also to instruct voters as they approached the unit to be sure the door was open in order to verify the printing of their ballot choices. Over all, most of the voters did not look at the tape as it printed. Some of those who did look at the printed tape were looking around the unit for the tape

to come out. Some voters asked for their copy of the tape. When they were told that they would not get to take it with them, many asked "what's the point" or wanted an explanation why they could not get one.

These poll officials did a great job trying to help make the process run as smoothly as possible. In an effort to help the poll officials, I took the VAC from voters once they had voted and distributed stickers. I did this so that I might be able to hear voter comments about their voting experience. Very few voters even commented or asked questions about the VVPAT.

#### Concerns about the VVPAT:

At this precinct, we had some printer jams. TSX unit number 298445, operated properly during the opening procedures and processed two voters. When the third voter approached the unit, he said there was a message indicating low paper roll. The voter was asked to use the next available unit while we checked this unit. New paper rolls had been used on each of the printers during the opening process, so we knew that the paper was not low. I called KSU and spoke to Wes Kravanik who instructed me to open the printer cover to see what could cause the error message. He instructed me on the areas to check and how to correct possible problems. The poll was crowded with voters at the time, so we waited until some of the crowd cleared before attempting to open the unit. When we opened the printer unit, we found that the paper had jammed at the printer. We pulled the paper free of this jam and checked to be sure that the plastic piece over the printer was securely in place. We checked the rest of the setup and made sure that the paper would roll properly on the uptake spool. The canister was resealed and the printer cover was closed and locked. This unit worked properly for the next voters who used it. When voter number 9 was using this unit, she commented that when she looked at the window to see her ballot print, there was nothing on the tape. When she left, the manager and I checked the unit and the low paper message was on the screen again. Again, we found that the paper had jammed at the printer. We cleared this jam as we had been instructed to clear the previous one. The canister was once again sealed with the red seal and the printer cover locked into place. Since this was the second problem with printing on this unit, we agreed to take it out of service. At the end of the day, we printed the results tapes from this unit with no problem. There were no other adjustments or corrections made to the printer unit before printing results tapes.

Later in the afternoon, TSX unit number 295430 also displayed the low paper indicator. The manager and I opened this unit prepared to change the paper roll and canister. We found that this unit had a paper jam at the printer. Again, we cleared the jam, checked the setup of the printer unit, and locked the printer cover back into place. This unit worked properly.

The jammed printer issues caused the ballot print to be illegible. Since we will be conducting a manual audit of these units, we will need further instruction regarding these ballots. We will also need further instruction regarding the possible ballot that did not print.

27 November 2006

To Whom It May Concern:

The following is a report concerning the manual audit of the VVPAT.

I picked a total of six (6) persons which made up two (2) teams. I ask the two (2) political parties to appoint two (2) persons each and I appointed two (2) poll workers who were used on Election Day. These six (6) persons made up the two (2) teams of one (1) Republican and one (1) Democrat and one (1) poll worker.

They started work @ 9:00 a.m. on Thursday, 16 November 2006 and finished @ 6:00 p.m. on Friday, 17 November 2006.

The audit was held in my courtroom @ 200 East 4<sup>th</sup> Street, Woodbine, Ga. in public view with anyone invited to view the entire process. Two (2) tables were used in each side of my courtroom with questions being answered by Gail Whitehead and myself during the process using the guidelines provided by Secretary of State.

We had a total of six (6) canisters to count. Times necessary to count the first varied between teams but averaged three (3) hours. Times to complete the next four (4) canisters were shortened as the process continued.

Teams were not changed during the process because I saw no need since they appeared to work well together. The leader of the group was a well experienced person who has served the office in the past.

Two (2) of the canisters could not be reconciled because of **paper jams** and the other four (4) were perfect.

Little oversight was provided by me personally because the Secretary of State Representative was very competent at her job and I was in and out taking care of daily duties of the Probate Court.

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In my opinion the process was very time consuming and totally unnecessary. If this process becomes necessary at all elections in the future I would appreciate a heads up so I can turn in my resignation to the governing Board of County Commissioners.

Thanks,

Judge Martin O. Gillette